

Important:

Applications that do not respect the word count, are not substantiated with evidence or those who are not supported by a letter of endorsement, will not be taken into consideration.

Please submit your application before 31 May 2024 to: info@fleetforum.org

I Nominate: A Colleague Myself**Nominee Details:**

First Name / Last Name:	
Email:	
Organisation:	
Country:	

Your submission should focus on initiatives and developments within the last 12 months.

1. Your organisation / operation

Include a brief overview on the nature of your organisation and what your mandate is. Briefly outline why you believe you deserve this award. (Max 200 Words)

2. Fleet operations

Describe the key goals, strategies and outcomes of your fleet over the last 12 months. You should include metrics that provide evidence of your impact or learnings over this time. (Max 200 Words)

3. Team

Describe the role your team has played in your operations in the last 12 months, how you have trained and developed your team, and other strategies you have used to motivate, retain and care for your team members. (Max 200 Words)

4. Customer value

Describe your customer service values and processes and any customer-focused initiatives undertaken within the last 12 months. You may wish to include evidence and/or results of how you have monitored quality, customer satisfaction, and value. (Max 200 Words)

5. Change management

Describe the goals, strategies and outcomes of the change management activities you have implemented in the last 12 months. You may wish to include descriptions of engagement and communication activities, your stakeholder engagement and other change management strategies. (Max 200 Words)

6. Innovation

Describe any innovations or forward-thinking initiatives you have implemented in the past 12 months. You may wish to include any steps your operation has taken towards mobility concepts, sustainability, diversity, community or social responsibility in relation to fleet management. This may even include challenges you have faced. (Max 200 Words)

7. Supporting material

You can choose to attach a maximum of three (3) x A4 pages that provide evidence or support your submission above e.g. charts, images, testimonials, reports. Note: The visual design of attachment will not factor into judging

8. Endorsement letter of your manager or Country Director

You have to attach an endorsement letter of your manager or Country Director, supporting your application. (Max. 200 Words)

Please submit your application before 31 May 2024 to: info@fleetforum.org