

The Future of Fleet Management



Wednesday June 6 | Thursday June 7 | 2018
Copenhagen | Denmark

Thank You!

We would like to extend our gratitude to those organisations that are supporting our 2018 conference, as well as to those who support our efforts throughout the year.

Our 2018 Conference Host:



Our 2018 Sponsors:



Our Fleet Forum Board:



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Help save the planet

One of Fleet Forum's missions is to protect the planet. So we decided to forgo the printing of some conference materials. Find everything you need to know about this year's meeting in our new conference app. Download it in the App Store under "Fleet Forum Conference 2018" (password FleetForum2018).

Welcome from the Executive Director

Dear valued Fleet Forum supporter,

It is with great pleasure that I welcome you to the 16th Annual Fleet Forum Conference in Copenhagen, Denmark.

We are grateful to this year's conference host, transport and logistics company A.P. Moller – Maersk. For more than seven years, they have been an integral part of the Logistics Emergency Team, providing pro-bono emergency support during large-scale natural disasters. The company has been a Fleet Forum member since 2015, and last year, Kevin Furniss, Vice-President, Head of Health, Safety, Security and Environment at A.P. Moller – Maersk, joined the Fleet Forum Board.

Copenhagen is a unique backdrop for our meeting. For seven consecutive years, Denmark has ranked among the top three happiest of 155 countries surveyed in the United Nations World Happiness Report. One of the reasons frequently cited is the country's sense of community and its commitment to a collective well being. As we come together to

share ideas on the challenges facing our sector, we could perhaps learn some lessons from their successful model.

Collaboration will definitely be important to addressing the challenges ahead. The pace of change in the humanitarian sector continues to accelerate and emergencies grow more complex. United Nations agencies and NGOs are under enormous pressure to optimize their operations and make decisions on critical issues, such as where best to operate, whether to centralize or decentralize, and outsource or insource key talent. Everyone is searching for improvements that will garner a more competitive advantage.

Fleet management is thankfully now widely viewed as key to an organisation's success. In future, though, that success may have little to do with actual vehicles. Mobility is the keyword of the future; specifically, mobile solutions that, for example, encourage a sharing of resources, such as Uber, or leverage innovative new technologies, such as self-driving cars. Our challenge as practitioners is to redefine the way we look at transport.

I urge you in the coming few days to harness your energy in order to boldly challenge conventional thinking, to build new, constructive relationships, and to be inspired by our surroundings to think collaboratively and innovatively. In the wise words of an African proverb: "If you want to go fast, go alone. If you want to go far, go together." Thank you for your presence here and for contributing to our shared goal of fleet excellence.



Paul Jansen

Executive Director
Fleet Forum

From our Conference Host

Welcome to the 2018 Fleet Forum Conference and scenic Copenhagen

On behalf of A.P. Moller-Maersk, I extend a warm welcome to you. It is an honor to host you and the 2018 Fleet Forum Conference at our global headquarters in Copenhagen. Denmark is a nation with a proud maritime history and a strong interest in the role of our industry in making global trade affordable, efficient and safe for all nations, businesses and people.

A.P. Moller-Maersk is an integrated transport and logistics company with multiple brands and a recognised global leader in container shipping and ports. Our relationship with Fleet Forum dates back to 2014 when we were actively involved in many programmes targeted at improving fleet management. As a global logistics services provider that strives to meet the increasingly complex demands of growing international trade, it is critical for us that transportation safety and efficiency in fleet management is a key element of our company culture, and our business goals and operational processes. Addressing road risk, in particular, for the thousands of drivers engaged in cargo deliveries to end-users every day around the world is a vital concern of ours, and of the overall logistics industry.

We're very proud of our employees who actively participate in our volunteer disaster relief efforts and contribute their professional expertise with boundless energy and passionate commitment.

Our partnership with the United Nations Logistics Cluster's Logistics Emergency Teams (LET), led by the World Food Programme, allows our employees to be directly deployed to set-up supply chains in the field when a major humanitarian disaster strikes.

When we participate in the LET, the A.P. Moller-Maersk Group matches all employee donations through the International Federation of Red Cross and Red Crescent.

The planned topics and discussions for this year's Fleet Forum Conference will be fascinating and enlightening, and I look forward to sharing opinions and ideas with each of you over the next few days.

Sincerely,

Kevin Furniss

Vice President - Head of Health, Safety, Security and Environment - A.P. Moller-Maersk Group



MAERSK

At a Glance

Tuesday | June 5

19:00 – 21:00	Arrival, welcome cocktail and networking reception	Sponsored by: 
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Wednesday | June 6

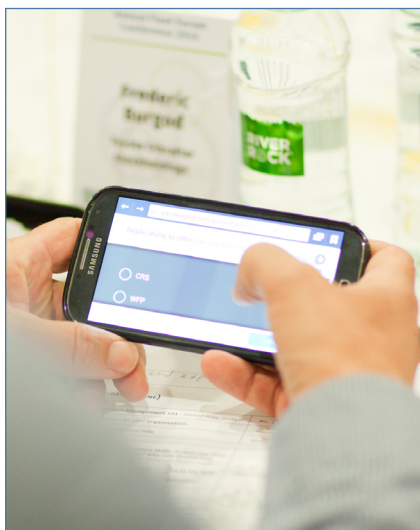
08:00 – 08:45	Registration, coffee and networking	
08:45 – 08:55	Welcome by Conference Host, A.P. Moller-Maersk	<ul style="list-style-type: none">• Kevin Furniss - Vice President, Head of Health, Safety, Security and Environment, A.P. Moller-Maersk
08:55 – 09:30	Keynote address Mega trends and their impact on our future mobility	<ul style="list-style-type: none">• Mubarak Moosa - Director Central and Eastern Europe, Frost & Sullivan
09:30 - 10:45	Breakout sessions:	Facilitators:
	Session #1 Defining the needs of the fleet management community	<ul style="list-style-type: none">• Nikita Udhwani - Programme Manager, Fleet Forum
	Session #2 Shifting from total cost of ownership to total cost of mobility	<ul style="list-style-type: none">• Claire Barnhoorn - Consultant, Fleet Forum
	Session #3 Why your needs should drive your vehicle selection	<ul style="list-style-type: none">• Werner Rohrbach - Head of Vehicle Fleet Management, International Committee of the Red Cross (ICRC)• Rob McConnell - Senior Consultant, Fleet Forum
	Session #4 How to guarantee a successful system implementation	<ul style="list-style-type: none">• Frederic Caillette - Project Manager, World Health Organization• John Stelzer - CEO and Co-founder, Flash Vehicles
Coffee & networking		
11:15 - 12:30	Breakout sessions (continued) Delegates may now switch to another breakout session. Sessions 1-3 will be repeated, and session 4 will continue.	
Networking lunch		
14:00 – 14:30	Group picture	
14:30 – 15:30	Breakout sessions:	Facilitators:
	Session #1 Can humanitarian organisations operate with cleaner fleet in the field?	<ul style="list-style-type: none">• Kevin Jones - Group CEO, Toyota Gibraltar Stockholdings (TGS)• Phil Scarr - Transport Officer, United Nations• Rose van Steijn - Programme Manager, Fleet Forum
	Session #2 Changing driver behaviour through recognition programmes	<ul style="list-style-type: none">• Michael Freeman - Group Director, Technical Business Development & Special Project Sales, RMA Group• Lukas Nel - Global Director Fleet, World Vision International• Nikita Udhwani - Programme Manager, Fleet Forum
	Session#3 (Fleet Forum members only) Career development in fleet management	<ul style="list-style-type: none">• Rebecca Lewin - Head of Procurement & Logistics, Plan International• Stephan Rausch - Training and Development Manager, UPS Europe
	Session #4 Making decisions using the Fleet Management Framework	<ul style="list-style-type: none">• Kevin Furniss - Vice President, Head of Health, Safety, Security and Environment, A.P. Moller-Maersk
Coffee & networking		
16:00 – 17:15	Breakout sessions (continued) Delegates may now switch to another breakout session. Sessions 1-3 will be repeated, and session 4 will continue.	
17:15 – 17:30	Wrap-up	

Thursday | June 7

08:00 – 08:30	Coffee and networking	
08:30 – 08:35	Opening	
08:35 – 09:00	Host presentation Serving the aid and development sector	<ul style="list-style-type: none">Morten Risgaard - Key Account Manager, Aid & Relief, DamcoMaria Verbeek - Senior Business Development Manager, Damco
09:00 – 09:30	Plenary session Advancing humanitarian action through cross-sector partnerships	<ul style="list-style-type: none">Steffi Gentner - Manager, KPMG Germany
09:30 - 10:45	Breakout sessions:	Facilitators:
	Session #1 Influencing safe driving behaviour with smart technology	<ul style="list-style-type: none">Pramila Sanjaya - Country Director, Fleet Forum IndiaRose van Steijn - Programme Manager, Fleet Forum
	Session #2 The fleet management journey of Catholic Relief Services	<ul style="list-style-type: none">David Coddington - Senior Advisor, Global Supply Chain Management, Catholic Relief ServicesMartin Hartney - Senior Advisor for Global Security Learning and Training, Catholic Relief ServicesRob McConnell - Senior Consultant, Fleet Forum
	Session #3 (Fleet Forum members only) Deploying professional fleet managers in emergencies	<ul style="list-style-type: none">Bas Janssen - International Group Network Operations Director, Geopost-DPD
	Session #4 The value of preparing for emergencies	<ul style="list-style-type: none">Vivek Sinha - Programme Director, Fleet Forum IndiaNikita Udhwani - Programme Manager, Fleet Forum
Coffee & networking		
11:15 - 12:30	Breakout sessions (continued) Delegates may now switch to another breakout session. Sessions 1-3 will be repeated, and session 4 will continue.	
Networking lunch		
14:00 - 14:30	The post-lunch dip energiser	<ul style="list-style-type: none">Vivek Sinha - Programme Director, Fleet Forum IndiaRose van Steijn - Programme Manager, Fleet Forum
14:30 - 15:00	Senior management panel	
Coffee & networking		
15:30 – 16:00	Plenary session: Fleet management services in emergencies	<ul style="list-style-type: none">Rose van Steijn - Programme Manager, Fleet Forum
16:00 - 17:00	Best Transport Achievement Award Ceremony 2018	<ul style="list-style-type: none">Stephan Rausch - Training and Development Manager, UPS Europe 
17:00 – 17:15	Conference Closing	
19:00 – 22:00	Group Dinner	
 <small>GIBRALTAR STOCKHOLDINGS LTD</small>		

Schedule

ANNUAL FLEET FORUM CONFERENCE 2018 The Future of Fleet Management



DAY 1

WEDNESDAY, 6 JUNE

08:00 – 08:45

Registration, coffee, and networking

08:45 – 08:55

Welcome by Conference Host, Maersk



MAERSK

Speaker:

- Kevin Furniss - Vice President, Head of Health, Safety, Security and Environment, A.P. Moller-Maersk

08:55 – 09:30

KEYNOTE ADDRESS:

Mega trends and their impact on our future mobility

In the world of the future, individuals and organisations will increasingly demand greater mobility, whether it's of a personal nature or a company's freight. Greater mobility will be essential as our 'journeys' become more integrated and powered by smart technologies.

In this presentation, Mubarak Moosa, a corporate innovator in the automotive sector, will discuss some key transformational shifts that are reshaping the future of mobility, including mobility integration, the city as a customer, women and the automotive industry, electro mobility, and new business models for autonomous cars.

Speaker:

- Mubarak Moosa - Director Central and Eastern Europe, Frost & Sullivan

09:30 – 10:45

BREAKOUT SESSIONS

SESSION #1

Defining the needs of the fleet management community

When registering to the Fleet Forum Conference, delegates were asked about the key fleet management challenges that their organisations face today. In this session, we will present the most common challenges and we'll work together as a group to uncover the most pressing needs of the fleet management community, understand why

those needs exist and what can be done to address them. The outcome of this session will be used to help shape Fleet Forum's development agenda in 2019.

Facilitator:

- Nikita Udhvani - Programme Manager, Fleet Forum

SESSION #2

Shifting from total cost of ownership to total cost of mobility

Over the last few months, Fleet Forum has been working on a fleet management Cost Allocation Tool (CAT), based on a Total Cost of Ownership (TCO) approach. During this breakout session, we will introduce and pilot the CAT tool and engage participants in a discussion about how to improve it further. During the second part of the session, we will facilitate an interactive discussion on how to move from TCO towards a Total Cost of Mobility (TCM) model.

Facilitator:

- Claire Barnhoorn - Consultant, Fleet Forum

SESSION #3

Why your needs should drive your vehicle selection

Is the selection of your organisation's vehicles driven by your head or your heart? Over the years, aid and development agencies have come to be associated with the iconic large, white 4x4 vehicles. But are these the most appropriate vehicles for today's operations and activities? While vehicle selection should ideally be driven by cost, safety and environmental impact, many aid and development organisations remain fixated on heavy-duty 4x4 vehicles. Is there a case for change? In this session, we discuss the experience of the ICRC.

Facilitators:

- Werner Rohrbach - Head of Vehicle Fleet Management, International Committee of the Red Cross (ICRC)
- Rob McConnel - Senior Consultant, Fleet Forum

SESSION #4

How to guarantee a successful system implementation

An increasing number of aid and development

organisations are opting to invest in systems, such as a fleet management or vehicle tracking system. Predictably, the implementation of such systems is disappointing when organisations fail to incorporate key change management elements into the selection and implementation phases.

In this two-hour session, participants will work on identifying the key elements that must be in place to guarantee implementation success. Fleet Forum, in partnership with [Novacom](#), will use the outcomes of the session to create a systems readiness assessment and a guide for fleet management practitioners with tips and best practices.

Facilitators:

- Frederic Caillette - Project Manager, World Health Organization
- John Stelzer - CEO and Co-founder, Flash Vehicles

10:45 – 11:15

COFFEE & NETWORKING

11:15 – 12:30

BREAKOUT SESSIONS (CONTINUED)

Delegates may now switch to another breakout session. Sessions 1-3 will be repeated, and session 4 will continue.

12:30 – 14:00

NETWORKING LUNCH

14:00 - 14:30

GROUP PICTURE

14:30 – 15:30

BREAKOUT SESSIONS

SESSION #1

Can humanitarian organisations operate with cleaner fleet in the field?

Aid and development agencies around the world face an ever-increasing demand for the delivery of relief and development programs. Operating in challenging environments and under variable circumstances, they frequently have no other option than to use motorized road transport to reach beneficiaries who are most in need.

Using motorized transport though, such as 4x4 vehicles, trucks and motorbikes, presents a difficult dilemma; while the vehicles enable agencies to provide life-saving services, they create a new problem by polluting the environment. Such a negative impact is often contradictory to their values of 'do no harm' and is also not in line with the UN Sustainable Development Goals on Good Health and Wellbeing and Climate Action, which most aid and development organisations are aiming to achieve. What can agencies do to significantly reduce the impact of their fleet? What is needed to shift to 100% climate neutral transport in the near future?

This session will feature a House of Commons Parliamentary style debate where panellists will take sides on the questions posed above, and share their views on the cars of the future and how these changes will impact transport in the humanitarian sector.

Facilitators:

- Kevin Jones - Group CEO, Toyota Gibraltar Stockholdings (TGS)
- Phil Scar - Transport Officer, United Nations
- Rose van Steijn - Programme Manager, Fleet Forum

SESSION #2

Changing driver behaviour through recognition programmes

In 2016, Fleet Forum launched its plan to introduce the Driver Recognition Programme geared to the aid and development sector. In this interactive session, Fleet Forum, together with participating organisation World Vision and sponsor RMA, will share the progress and impact of the programme.

Following the presentation, we invite you to participate in a lively brainstorming session in which we will address:

- How to strengthen the programme to continue to meet the needs of the sector,
- How to encourage collaboration between organisations in order to maximise participation and benefit for all participating drivers, and

- How to adapt internal reward systems to influence driving behaviour

Facilitators:

- Michael Freeman - Group Director, Technical Business Development & Special Project Sales, RMA Group
- Lukas Nel - Global Director Fleet, World Vision International
- Nikita Udhvani - Programme Manager, Fleet Forum

SESSION #3

(Fleet Forum members only)

Career development in fleet management

The need for growth features prominently in almost every theory on staff motivation and engagement. Motivated and engaged staff can make or break the success of an organisation. This truth certainly holds true for fleet managers who shoulder a great deal of responsibility: They not only oversee the organisation's most financially valuable asset, they also manage the enormous, and inevitable, risks associated with having vehicles on the road.

It's surprising then that existing practices in agencies and anecdotal evidence indicate that most fleet managers inadvertently landed a role in their profession, and once there, have found few structured approaches to help them progress in their career. In this session, Fleet Forum Members will contribute to outlining the career path for those in the fleet management field. The purpose is to identify the most effective way to attract, develop and retain the most high-performing fleet managers.

Facilitators:

- Rebecca Lewin - Head of Procurement & Logistics, Plan International
- Stephan Rausch - Training and Development Manager, UPS Europe

SESSION #4

Making decisions using the Fleet Management Framework

At the 2017 Annual Fleet Forum Conference, a Fleet Management Framework was introduced to delegates. The Framework provides a practical step-by-step tool for decision makers to identify, develop and

Schedule

implement fleet management optimisation techniques. In this session, participants will use the Framework to identify fleet management requirements, including separating 'nice to have' from 'need to have' elements.

Facilitator:

- Kevin Furniss - Vice President, Head of Health, Safety, Security and Environment, A.P. Moller-Maersk

15:30 – 16:00

COFFEE & NETWORKING

16:00 – 17:15

BREAKOUT SESSIONS (CONTINUED)

Delegates may now switch to another breakout session. Sessions 1-3 will be repeated, and session 4 will continue.

17:15 – 17:30

WRAP UP DAY 1



DAY 2

THURSDAY, 7 JUNE

08:00 – 08:30

COFFEE & NETWORKING

08:30 – 08:35

OPENING



08:35 – 09:00

HOST PRESENTATION

Serving the aid and development sector

Conference host A.P. Moller – Maersk has been serving the aid and development sector for years, most notably through its work with the Logistics Emergency Team, providing pro-bono emergency support during large-scale natural disasters. As a division of Maersk, Damco is equally as engaged in the humanitarian sector.

In this presentation, Damco's aid and relief logistics industry experts, Morten Risgaard and Maria Verbeek, will share the multiple ways in which they engage in the sector.

Speakers:

- Morten Risgaard - Key Account Manager, Aid & Relief, Damco
- Maria Verbeek - Senior Business Development Manager, Damco

09:00 – 09:30

PLENARY SESSION

Advancing humanitarian action through cross-sector partnerships

Humanitarian crises are more complex than ever, especially in light of a growing funding gap. As a result, an increasing number of humanitarian organisations now recognise the benefits of closer cooperation with the private sector in order to realise their goals. But for a cross-sector partnership to work, it's essential that both parties understand the guiding interests and the desired outcomes of the other.

In this plenary session, Steffi Gentner will outline successful models of private-sector engagement and explain how these partnerships can be highly beneficial to the aid and development sector. She will also provide insights on how to measure shared value and impact by presenting KPMG's approach to Value for Money.

Speaker:

- Steffi Gentner - Manager, KPMG Germany

09:30 – 10:45

BREAKOUT SESSIONS

SESSION #1

Influencing safe driving behaviour with smart technology

Road safety is so critical to global development that in 2015 stand-alone targets were included in the UN Sustainable Development Goals (SDGs). One target specifies that by 2020, the number of global deaths and injuries from road traffic accidents should be halved. Fleet Forum, with the support of the UPS Foundation, is working to support the aid and development sector in realising these goals by mobilizing smart new technologies.

These tools will collect key road safety data, as well as measure driver behaviour and the driver and passenger experience in order to help prevent road traffic accidents. We will use this breakout session to get your feedback on how best to establish qualitative and quantitative road safety specifications. And we will ask you to identify the requirements needed to eliminate manual data recordings in paper logbooks.

Facilitators:

- Pramila Sanjaya - Country Director, Fleet Forum India
- Rose van Steijn - Programme Manager, Fleet Forum

SESSION #2

The fleet management journey of Catholic Relief Services

A few years ago, several serious road accidents in countries where Catholic

Relief Services (CRS) operates caused the not-for-profit to reflect on its own road safety and driver management practices. That reflection led to a partnering with Fleet Forum to critically and transparently assess the state of our fleet management and road safety from both a headquarters and field perspective.

After extensive interviews with field and headquarters staff, as well as visits to country programs in three of our operational regions, Fleet Forum shared a series of strategic and tactical recommendations with senior CRS leaders. During this session, we will share these recommendations, as well as the insights that we've learned throughout this journey and describe how we hope to initiate a fleet management and road safety cultural shift within CRS.

- David Coddington - Senior Advisor, Global Supply Chain Management, Catholic Relief Services
- Martin Hartney - Senior Advisor for Global Security Learning and Training, Catholic Relief Services
- Rob McConnell - Senior Consultant, Fleet Forum

SESSION #3

(Fleet Forum members only)

Deploying professional fleet managers in emergencies

Organisations seeking to professionalise their fleet operations know how critical it is to employ high-performance fleet managers. And yet statistics show that emergency operations managed by poorly skilled fleet managers suffer from programme delivery delays, overspend on fleet costs and poor insight into fleet performance. In this interactive session, Fleet Forum Members will discuss the ideal fleet manager profile and identify the conditions needed to create an Emergency Fleet Managers roster. The outcomes of this session will be used to develop a project proposal.

Questions that will be tackled by session participants include:

- How do we attract fleet manager to work in emergencies?
- What type of collaboration mechanisms

can we put into place, both inside and outside the sector?

- What needs to change in our own organisations in order to make a fleet management roster possible?

Facilitator:

- Bas Janssen - International Group Network Operations Director, Geopost-DPD

SESSION #4

The value of preparing for emergencies

By participating in the highly popular board game Fleet Management in Emergencies, fleet managers will come to understand the value of preparing for potential humanitarian emergencies. The game, developed by Fleet Forum with the support of USAID, is part of Fleet Forum's Advanced Fleet Excellence Training.

Facilitators:

- Vivek Sinha - Programme Director, Fleet Forum India
- Nikita Udhvani - Programme Manager, Fleet Forum

10:45 – 11:15

COFFEE & NETWORKING

11:15 – 12:30

BREAKOUT SESSIONS (CONTINUED)

Delegates may now switch to another breakout session. Sessions 1-3 will be repeated, and session 4 will continue.

12:30 – 14:00

NETWORKING LUNCH

14:00 – 14:30

POST-LUNCH DIP ENERGISER

Facilitators:

- Vivek Sinha - Programme Director, Fleet Forum India
- Rose van Steijn - Programme Manager, Fleet Forum

14:30 – 15:00

SENIOR MANAGEMENT PANEL

Senior managers will share different views on the future of fleet management.

15:00 – 15:30

COFFEE & NETWORKING

15:30 – 16:00

PLENARY SESSION

Fleet management services in emergencies

Through conversations with multiple stakeholders, Fleet Forum identified that some organisations have a critical need for fleet management services in emergency situations. To better understand these needs, we undertook a short survey in March 2018 where more than 100 individuals from different organisations participated. During this plenary session, Rose will share the outcomes of the survey and the next steps.

Speaker:

- Rose van Steijn - Programme Manager, Fleet Forum

16:00 – 17:00

AWARD

Best Transport

Achievement Award Ceremony 2018

The awarding of the Best Transport Achievement Award 2018, presented by award sponsor UPS.



Speaker:

- Stephen Rausch - Training and Development Manager, UPS Europe

17:00 – 17:30

CONFERENCE CLOSING

19:00 – 22:00

GROUP DINNER



Speakers



**Claire Barnhoorn,
Fleet Forum**

Claire Barnhoorn has worked for over 10 years in humanitarian aid, with a growing focus on tools, data & innovation.

People describe her as a human HDMI – USB cable, moving in the space between a square, having humanitarian agencies, developers, data scientists and private sector on the corners. She is dedicated to support (data-driven) innovations and improvements in the humanitarian sector.

Claire works as a consultant to setup and rollout (data) systems for humanitarian agencies. She believes that we have a moral obligation to responsibly deliver professional and ‘fitting’ aid to those in need given the possibilities afforded to us with technology. She supports Fleet Forum with the development of its fleet cost allocation tool, and also leads AidInnov. Prior to that, she held various positions with Medecins Sans Frontieres (MSF), and was an advisor for UN field offices.



**Frederic Caillette, World
Health Organization**

Frederic Caillette has a background in business administration from Paris VI University and London. After several years of

working with the Paris Stock Exchange, Frederic joined Medecins Sans Frontières in 1993 (which at the time was the International Organisation for Migrations), first as a logistician/ administrator then as a project manager. He worked in humanitarian emergencies in Rwanda, Liberia, DR Congo, Nigeria and Somalia.

In 1998, Frederic joined the World Health Organization (WHO) as an administrator for the polio eradication programme in Somalia. In 2002, he joined the WHO polio team at its headquarters in Geneva, first to support the programme’s management then later as a member of the country support team, with a focus on complex settings. His area of expertise is security, fleet management and other operational issues. As of 2017, Frederic has been leading the WHO Fleet Services to roll out its fleet management strategy across 150 country offices.



**Dave Coddington,
Catholic Relief Services**

Dave Coddington is a Senior Advisor with the Catholic Relief Services (CRS) Global Supply Chain Management unit, and

a subject matter expert on fleet operations. He has worked in international relief and development since 1983, starting out as a Peace Corps Volunteer in Gabon from 1983 to 1987. In over 30 years spent overseas, primarily in Africa, Dave has visited over 60 countries worldwide, while working for numerous organizations.

Dave has worked with CRS for over 15 years beginning in 2010, when he was a Regional Advisor, Disaster Assistance Response Team (DART) Team Leader and Senior Humanitarian Advisor with USAID’s Office of US Foreign Disaster Assistance, based in its East and Central Africa Regional Office in Nairobi, Kenya. He is passionate about humanitarian supply chain, fleet management and operations, and logistics in general.



**Michael Freeman, RMA
Group**

Michael Freeman is Group Director, Technical Business Development & Special Project Sales with RMA Group. His motoring

career started in the motorsport world with team manager roles with Eggenberger Motorsport in Europe and Pinnacle Motorsport in his native Australia. In the late 1990’s, he joined Ford’s operations in Vietnam, where he set-up a distribution and service network.

In 2000, Mike joined RMA Group in Thailand to develop the automotive side of the business in the region, from dealership development to leading global sales contracts with the US Military (TACOM), United Nations and Global Mining Companies. He has been able to leverage his motorsport experience to support several Thai government agencies in training its armoured vehicle staff. The training is focused on performance driving and situational awareness. Recently, Mike and his team have been rolling out Ford’s global driver training program, called Driving Skills for Life, across Cambodia, Myanmar and Laos.



**Kevin Furniss,
A.P. Moller-Maersk Group**

Kevin Furniss is Vice President, Head of Health, Safety, Security and Environment for AP Moller-Maersk Group, operating

under the brand APM Terminals. He has over 30 years of experience in helping organisations deliver cultural change in health and safety, become more sustainable, and manage their reputational risks. A Graduate of Nottingham University, Kevin has worked in many different sectors with some of the world’s best-known brands, including BMW, Ford Motor Company and Vodafone. He was a strategic member of the leadership team that delivered the £9 billion construction programme on behalf of the UK Government for the London 2012 Olympic and Paralympic Games.

Kevin is a regular columnist for two professional journals on health and safety, and co-authored the award-winning Institute of Civil Engineers research paper Delivering London 2012: Health and Safety. The paper led to him receiving international recognition for his contribution to raising health and safety standards within the construction industry.



**Steffi Gentner,
KPMG Germany**

Dr. Steffi Gentner works for KPMG in Governance & Assurance Services. Due to her multifaceted background,

her specialized interest is in private sector development in humanitarian aid and in challenges arising in the context of business and human rights. She studied International Relations (M.A.) and Law. She obtained a PhD in Economics, focusing on corporate political risk management. During and after her studies, she gained experience at Amnesty International, UNHCR and the United Nations Relief and Works Agency for Palestine Refugees in the Near East (UNRWA). She is a dedicated lecturer for Development Economics.

In her early career, Steffi worked for the World Health Organization (WHO) in the Cluster of Health Action in Crises. As Country Director in Lebanon for Humedica International Aid, she

Speakers

coordinated Mobile Medical Units for Syrian refugees in the Bekaa Valley. In her role as coordinator of medical intervention teams, she gained strong management responsibility during missions to the African Region, the Americas and the Eastern Mediterranean Region.



Martin Hartney,
Catholic Relief Services

Martin Hartney is the Senior Advisor for Global Security Learning and Training in the Risk Management and

Staff Security Department of Catholic Relief Services (CRS) in Baltimore, Maryland in the U.S. He provides strategic direction to the implementation of the CRS Security Learning and Training procedure, provides technical advice on training, and facilitates training events.

Martin has been with CRS for 16 years, beginning in the Republic of Guinea. He is a member of the CRS emergency response roster and has provided operations leadership in supply chain management for the CRS earthquake response in Haiti and Nepal. Prior to joining CRS, Martin worked for USAID, Action Contre la Faim, trained Peace Corps volunteers, served in Guinea in the Peace Corp, and the USDA Forest Service/Idaho Panhandle National Forest. He received his Bachelor of Science in Natural Resources Management from The State University of New York College of Environmental Sciences and Forestry, and his Master of Science in Agricultural Education from the University of Arizona.



Paul Jansen,
Fleet Forum

Paul Jansen has worked in the mail delivery and transport sector for 21 years. During this time, he was responsible

for managing different parts of the Dutch Postal organization, now called Post NL, as well as TNT Express. For many years he was responsible for large operational units, and also managed Sales, Customer Service, Marketing and Process Engineering departments.

He has been dedicated to organisational change since the day he started working at Post NL in 1989. As a management trainee, he joined the company during its transformative years from a state-run enterprise to a commercially listed company. In his roles at TNT Express Benelux, Paul worked on operational change with a clear focus and strong vision on people, customers, profit and the planet. In January 2011, Paul joined Fleet Forum as its Executive Director.



Bas Janssen,
Geopost-DPD

Bas Janssen is International Group Network Operations Director at Geopost

-DPD, where he is responsible for managing the international road network and its future development. He is the former Managing Director of the TNT Express Road Network in the Netherlands, where he worked for 27 years in varying functions within Sales Management and Depot General Management, as well as in TNT's Benelux Operations in the areas of Health and Safety, Environment and Security, and Procurement.

Bas is President of the Board for Fleet Forum and a strategic advisor and former Supervisory Board Member of North Star Alliance, a public-private partnership that provides access to health and safety services to vulnerable populations in Africa. He is also a logistics advisor to Storimarket, an online food market for socially conscious consumers and ethical producers. Bas holds a MBA with a thesis on future developments and the commonalities in terms of objectives and cooperation between the corporate world and NGOs.



Kevin Jones,
Toyota Gibraltar Stockholdings

A qualified accountant and member of the UK's Chartered Institute of Management

Accountants, Kevin has been with Toyota Gibraltar Stockholdings (TGS) since its

inauguration in 1996, first in the role of Finance Director and then from 2004 as CEO.

While he oversees the company as a whole, he has a keen interest in customer operations in the field, such as the challenges they face when operating a fleet of vehicles under extreme conditions. To keep abreast of such issues, Kevin regularly meets with TGS trainers after they return from their training missions in the field. The feedback he receives helps him to better understand customer challenges and to ensure that TGS is able provide the necessary support and assistance to its customers.



Rebecca Lewin,
Plan International

Rebecca Lewin MSc (nee Vince) is Head of Logistics & Procurement at Plan International, covering a portfolio of more than

50 countries, and 300 offices worldwide. Her responsibilities include supply chain, procurement, assets, premises, inventory and fleet management. Plan International's fleet includes more than 1,000 light vehicles and about 2,300 motorbikes.

Prior to taking this role, Rebecca worked in the sector for over a decade after graduating from University College London with her Masters in Astrophysics. Her sector roles, primarily in Logistics, have included positions at Merlin, Oxfam GB and with the Global Logistics Cluster at the World Food Programme. Rebecca is a renowned expert on cash- and markets-based programming and the links therein to Humanitarian Supply Chains. Last year, she was among a delegation representing Logistics at the World Humanitarian Summit in Istanbul. Her publications include co-authoring the paper *Delivering in a Moving World* (2016), outlining a number of future humanitarian trends and their intrinsic interdependence to supply chain and supply chain actors.



Rob McConnell, Fleet Forum

Rob McConnell is a leading expert on humanitarian vehicle fleet management. In field and

Speakers

management roles he has worked with a wide range of aid and development organisations, including; Red Cross, UN agencies and NGOs developing and implementing fleet management strategies and policies.

Co-founder and first director of the Fleet Forum, Rob has the unique distinction of being the only person to have attended every Annual Fleet Forum Conference since its inception in 2003.



Mubarak Moosa, Frost & Sullivan

Mubarak Moosa is the Director of Central and Eastern Europe with Frost & Sullivan. He heads all commercial and

operational activities of its Poland office, and is also a consulting director in the automotive practice. He is involved in building strong business and revenues from the region, and also manages consultants based in different locations who work on projects covering these regions.

Mubarak has over 12 years of experience as a corporate innovator, and has worked on more than 80 advisory projects across different topics within the automotive sector, such as new mobility models, fleet and leasing, original equipment (OE) and aftermarket. His area of coverage includes passenger cars including electric vehicles, commercial vehicles and off-highway vehicles, including agricultural machinery. Mubarak was instrumental in establishing the Frost & Sullivan office in Turkey, which was its fastest growing team in Europe.



Lukas Nel, World Vision International

Lukas Nel is the Director Fleet, Safety and Assessments for World Vision International. He

is responsible for overall leadership in World Vision for global fleet, fleet safety and fleet assessment. Lukas is involved in directing the planning, development, and guide implementation of safety and assessments of all vehicles, capacity and safety programmes incorporated at all levels of World Vision offices

(national, regional) within the partnership. This includes the acquisition, coordination, collaboration, consolidation, alignment, servicing, and economic and efficient use of vehicles and powered equipment, supporting a broad spectrum of Ministry needs and demands. His involvement in Vehicle Fleet Management, on a global scale, includes vehicles, motorcycles, powered watercraft, powered generators and other modes of transport necessary for the effective and efficient delivery of program mobility.



Stephan Rausch, UPS Europe

Stephan started work with UPS in 2003 as an operational employee, at the same time that he started to study Business

Education at university. After graduating with a degree in 2008, he held various HR generalist roles. In February 2013, he changed to the Learning & Development department for Germany District and was promoted to UPS Corporate School Supervisor in June of the same year.

In these assignments, Stephan cultivated his skills as a classroom and virtual training and workshop facilitator. He moved to Brussels in 2016 to take on his current position as Training & Development Manager for the Europe Region, which oversees the European-wide performance and career management cycle, management training programs and talent development initiatives.



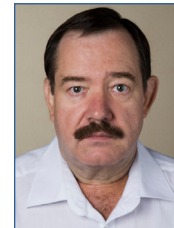
Morten Risgaard, Damco

Morten Risgaard is Key Account Manager, Aid & Relief, at Damco. He has 20 years of experience with aid and relief logistics, working from both sides

of the desk. He joined Damco Denmark in March 2017 and is responsible for its major UN accounts and for developing services, solutions and partnerships within the aid and relief segment.

Prior to joining Damco, Morten was logistics

manager at DANOFFICE IT and shipping manager at Kjaer & Kjaer for more than 10 years, where he gained much experience in the field supporting aid and development organisations



Werner Rohrbach, International Committee of the Red Cross

Werner Rohrbach has been the Head of Vehicle Fleet Management at the International Committee

of the Red Cross (ICRC) since 2002. Prior to that, he was a vehicle fleet manager at the ICRC base in Geneva and in different ICRC delegations around the world, including Uganda, Kenya, Rwanda, Ethiopia, Sudan, Thailand, Philippines, Nicaragua, Guatemala and Costa Rica. He started his career as a racing car mechanic for Formula 2 and Formula 3, and Formula Ford and Renault.



Pramila Sanjaya, Fleet Forum

Dr. Pramila Sanjaya, Ph.D., is Fleet Forum's India Country Director. She is a corporate trainer with a passion for road safety

and gender issues, a community mobilizer and a social and development activist. As country director, she has introduced Fleet Forum to various committees in the country, including the Ministry of Road Transport and Highways, and the Automotive Skill Development Council of the Government of India. She also secured a lifetime membership for Fleet Forum with the United Nations Global Compact Network India, which functions as the Indian local network of the United Nations Global Compact. Under her leadership, Fleet Forum India has been implementing the Driver Certification Programme together with commercial organisations and government bodies.

Pramila is founder and honorary advisor of SIDART, an NGO established to help empower India's marginalised and poor. She conducted studies about road accidents and the vulnerable situation of women and children, and has been running the Child Road Safety Education Project in the Jaipur slums since 2011.

Speakers



Phil Scarr,
United Nations (UNIFIL)

Phil Scarr is a Transport Officer at the United Nations Interim Force in Lebanon (UNIFIL), where he heads the unit responsible for UN military vehicle inspection, road safety, driver training, fleet management and staff induction. Phil has worked in UN Peacekeeping since December 1992, when he joined the mission in Cambodia (UNTAC). He has since been based in UN operations in various countries, including DR Congo, Haiti, East Timor, Somalia, Burundi and Italy.

Prior to joining the UN, Phil worked with the Rover Group, where he was responsible for resolving intractable warranty issues related to large vehicle fleets in the Southwest of England. He also worked for two years as a volunteer with the British technical cooperation organization, Voluntary Service Overseas (VSO), when he was assigned to a project in São Tomé & Príncipe assisting the commercialization of a government-owned workshop.



Vivek Sinha,
Fleet Forum

Vivek Sinha is Programme Director India with Fleet Forum, where he is responsible for the operational management and training of the trainers for Fleet Forum's school education and driver training programmes in India. He also trains and coaches fleet managers in the country to enhance the performance of their organisation's fleet. He has conducted many workshops to encourage and motivate staff to maximise potential through technical training.



Rose van Steijn,
Fleet Forum

Rose van Steijn has been Programme Manager for Fleet Forum since 2008. She is responsible for the development and execution of Fleet Forum projects and solutions that contribute to safe, efficient and clean fleet operations in low- and middle-income countries.

Rose has been involved in numerous fleet management projects, ranging from the development of Humanitarian Fleet Management Standards, a Fleet Safety Toolkit and Fleet Excellence Training. In her role as Programme Manager, she has worked with a range of organisations in different capacities, including assessing the fleet of Catholic Relief Services, developing a global fleet management training for UNHCR, and assisting the WHO in the development of its fleet management strategy. Before joining Fleet Forum, Rose held various managerial positions within TNT Express. She holds an Executive Masters degree in Humanitarian Logistics and Management, and a degree in Change Management.



John Stelzer,
Flash Vehicles

John Stelzer is the CEO and Co-founder of Flash Vehicles, a leading provider of vehicle rental, leasing and fleet management services founded in 2010. He has led numerous large-scale fleet engagements for clients in multiple African geographies across the aid, development and private sectors in both emergency and non-emergency situations.

John was instrumental in providing mission-critical transportation capacity during the Ebola response across Sierra Leone, Liberia and Guinea to government, UN organizations and NGOs. He is passionate about innovative approaches to fleet management and is currently exploring solar-powered electric vehicles, transportation "as a service", and app-based, on-demand vehicle access.



Nikita Udhwani,
Fleet Forum

Nikita Udhwan joined Fleet Forum as Programme Manager in 2015. She is responsible for the development and execution of Fleet Forum projects and solutions that contribute to safe, efficient and clean fleet operations in low- and middle-income countries. She has been active in the execution

of Fleet Excellence trainings and Safe Road Use workshops, as well as with the launch of Fleet Forum's first Driver Recognition Programme.

Prior to joining Fleet Forum, she worked as a change management consultant, trainer and facilitator. After graduating with a Bachelor's degree in Human Resources, Nikita founded a consulting business in the field of HR, during which she cultivated skills in the areas of behavioural change, training design and delivery, project management and research. In that time, she worked on a range of projects, from conducting team trainings and workshops to advising international organisations on their change management programmes.



Maria Verbeek,
Damco

Maria Verbeek has more than 25 years of experience in the freight forwarding and supply chain sectors. She is a Senior Business Development Manager with Damco, where she works to develop its Aid and Relief sector in Europe.

Before joining Damco in 2017, she worked in business development for Geodis with a focus on oil and gas, offshore wind energy and industrial projects.

2017 Year in Review

Driving better fleet performance

The Greek philosopher, Heraclitus, was quoted as saying that “change is the only constant in life.” That truth still applies today – in all facets of our lives. How we adapt and respond to change will always tip the balance between success and failure.

The aid and development world continues to be challenged by change. New players are looking to enter the sector, including private companies and social enterprises who claim to operate more efficiently and deliver greater impact, supported by new insights from **big data** and new waves of **digital transformation**, such as artificial intelligence.



As emergencies grow in complexity, it's clear that new and better solutions are desperately needed. That means that our **fleet management strategies** must constantly improve. Old models of acquiring vehicles are rapidly changing. The future is about mobility, sharing resources, collaborating and leveraging new technologies. In response to this changing landscape, Fleet Forum developed a new strategy in 2017. Called 'From serving to leading', the strategy will focus on **leadership** and continuing to provide value to our members.

Throughout 2017, Fleet Forum worked closely with our members in **bilateral sessions** to help drive better fleet management performance. We worked with over **2,185 people**

in a range of events, projects and trainings throughout the year. We provided advice and guidance and delivered programmes that have proven to be successful, specifically:

- **Fleet Excellence Training in Brussels**, DRC, Ethiopia, Jordan, Nigeria, Pakistan and South Sudan.
- **A Road Safety Partnership** with the UNHCR to raise awareness among staff members of their personal and professional responsibility around road safety.
- **Armoured Vehicle** workshops in Nigeria, Pakistan and Brussels.

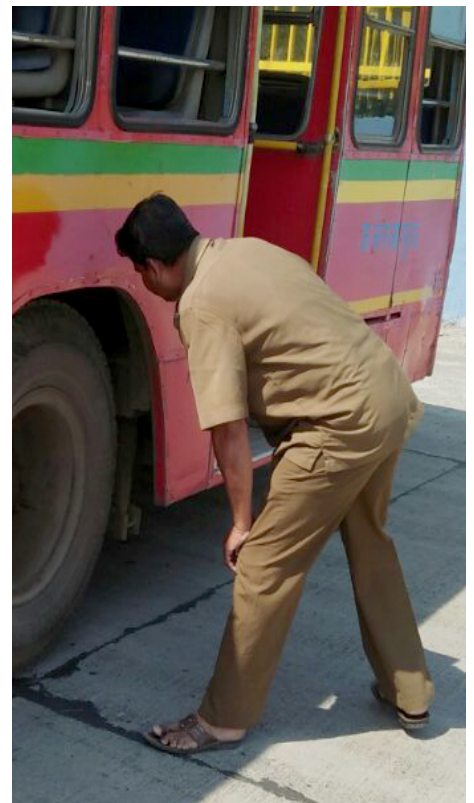
In some cases, we developed tailor-made solutions, including a **global fleet management strategy** for the World Health Organization that we are beginning to implement in Africa. We also delivered a training programme for World Bank country staff to help **build fleet management capacity**. In Poti, Georgia, we undertook a road safety assessment for a Maersk terminal and subsequently developed a **driver safety awareness programme** in which more than 2,000 external truck drivers participated. The programme was so successful that it received the 2018 **Corporate Social Responsibility (CSR) Award** from the UN Global Compact Network in Georgia.

A thriving community

During our 2017 Annual Fleet Forum Conference in Brindisi, Italy, we were humbled to discover that Fleet Forum has grown into a **community of like-minded, dedicated professionals** who are passionate about improving fleet management in the aid and development sector. Our member base in 2017 expanded to

28 organisations, split almost equally between humanitarian and commercial players, who are each actively engaged in collaboration and knowledge sharing.

Together, we are developing **new solutions and tools** inspired from ideas shared during last year's conference. For example, Plan International presented a recharge tool that provides a standard approach to recovering vehicle-related travel costs from donors. Fleet Forum has since developed a **cost allocation and budgeting tool** that will be launched in 2018. The enormous value of sharing knowledge and experiences becomes clear whenever fleet managers gather together. That's why we developed a **Knowledge Platform** that will soon be launched, thanks to the support of the UPS Foundation.



2017 Year in Review



We are also engaging with our members on activities on the ground. More than 800 drivers took part in our **Driver Recognition Programme** in 2017. East Africa had a successful second year, crowning Johnson Tumbewaze from Save the Children in Uganda as best driver. With the support of PAE and Fleet Forum member RMA, we expanded the programme into Southeast Asia, with the final event to take place at the end of June.

Our **Advanced Fleet Excellence Training** was launched in 2017, which is a key step towards full professional accreditation of fleet managers. We also piloted our **Driving to Gold programme** in India, which instils safe driving techniques in staff and subcontracted drivers. Similar programmes are being planned in other countries.

2018 and beyond

It's gratifying to see how Fleet Forum has evolved from a one-event-per-year organiser to a **membership association** that provides value through strategic collaborations. Collectively, we will drive fleet excellence. But there is still much work to be done.

Throughout 2018, we will keep engaging with members who actively want to improve and professionalise fleet management. We will begin using a new

Fleet Management Framework that provides a step-by-step tool to identify, develop and implement fleet management optimisation techniques – ideal for members that are at the start of their fleet management improvement process. With the support of the UPS Foundation, we will develop a **road safety app** that is designed to help improve behaviour on the roads for drivers and transport users. Additionally, Fleet Forum, in partnership with Novacom, will develop a **systems readiness tool** to support organisations in realising successful system implementations.

We will also continue to deliver our popular **Fleet Excellence training** modules while also developing new training materials on topics such as fleet management data analysis, change management, and fleet management for non-fleet managers. We also plan to develop more **webinars** to expand the reach of our training, and translate our e-learning modules into Arabic for Arabic-speaking fleet managers.

2017 marked an immensely active year for Fleet Forum and its members. It was a pleasure to work with you on so many levels, and we look forward to making 2018 another remarkable year of collaboration, engagement and inspiration.

2017 Year in Review

800

drivers took part in our
Driver Recognition Programme

730

people were trained

99%

would recommend our training to others

115

delegates from 59 organisations in
29 countries participated in our Annual Fleet
Forum Conference in Brindisi, Italy

4

thematic workshops took place on armored
vehicles

3

global consultancy projects took place



Fleet Forum
activities reached

2,185

people in

16

countries



In its third year,
our member
base expanded to

28

organisations,
of which 15 are
humanitarian and
13 commercial

Humanitarian Corporate



The Annual Driver award went to:
Johnson Tumwebaze from Save the Children
in Uganda.

Only in its second year, the
programme expanded to include
Southeast Asia.

Best Transport Achievement Award



John Marks, Chief of Administrative Management at UNICEF (on the right), accepts the 2017 Best Transport Achievement Award from Paul Mooney, European Health & Safety Director at UPS, which sponsored the award.

The Best Transport Achievement Award is presented to the humanitarian organisation that most exemplifies excellence in one or more fleet management areas, such as road safety, fleet safety, environmental impact, and cost efficiency.

The award is a tangible way of focusing on the challenges that humanitarian organisations face daily in managing their fleets. Whether fleets are owned or contracted through a third party, it remains a daily challenge to run them in the safest, most environmentally friendly and cost-efficient way. The humanitarian aid fleet manager is responsible for identifying sustainable improvements that will enhance the management of the organisation's fleet while also supporting its broader strategic objectives.

The award recognises the fleet manager and the organisation that are inspiring examples for others.

The jury considers specific criteria when considering the applications, including:

- Overall effectiveness
- Level of innovation
- The ability to replicate the solution to other circumstances and organisations
- Collaboration with internal stakeholders
- Success in overcoming technical challenges



The 2017 Recipient

The 2017 Best Transport Achievement Award was given to UNICEF for its Fleet Sharing Proof of Concept (POC), which involved three agencies pooling their vehicles together into one single fleet. The combined fleet was managed through an on-line booking and vehicle tracking systems. Individuals requiring a vehicle were directed to book the trip in the tracking system, which recorded all of the details.

The POC was designed to test the willingness of users to adopt the system, its ease of use, the effectiveness of the technology and the quality of the data and analysis delivered by the system.

Awarded the runner-up prize was WFP Afghanistan for demonstrating fleet management as a critical success factor. For more details, read the news article on the Fleet Forum website.



The 2018 award is being sponsored by shipping and logistics giant UPS for the sixth consecutive year.

Sponsors, Members and Supporters

The 2017 Annual Fleet Forum Conference is made possible by the generosity and support of our sponsors, members and supporters.

Sponsors:



RENAULT

Leaving a smaller footprint: How Nissan Trading can help

In the humanitarian sector, there has long been a tendency to employ large, 4-wheel drive station wagons (SUVs) in their operations. Sometimes local circumstances, such as poor road conditions, heavy storms, or remote locations, dictate the need for off-road capabilities provided by SUVs. But local circumstances differ and so, too, should vehicle requirements.

Aid and development professionals have an important obligation to ensure that the vehicles they're using are the most efficient and sustainable solution for their operations at any given time. Environmental impact is an obvious consideration behind any fleet-related decision. But so, too, is practicality. The fact is that in some urban environments, a sedan, a small hatchback or a crossover vehicle with 2-wheel or 4-wheel drive might be the best option to meet an organisation's needs. The total cost of ownership could be significantly lower with these vehicles, and the environmental footprint would shrink accordingly. At Nissan Trading, we work hard to help organisations find the optimal solution to their vehicle needs. Our broad alliance makes it possible to purchase vehicles across Nissan, Renault, Infiniti and, soon, Mitsubishi too.



The new TGS safe driving certification

A few months ago, Toyota Gibraltar Stockholdings (TGS) launched a unique initiative, supported by Fleet Forum and the Bioforce Institute, to outline the professional competencies of a driver in the Aid and Development sector. With that outline, we

were able to take the next step to build a 5-day certified training programme for drivers.

The newly launched programme, entitled "Safe Drive", was developed jointly by TGS and the humanitarian training organisation the Bioforce Institute. The programme meets the criteria established by the Centre for Quality Learning in Humanitarian Action. Participants who undertake the training will be designated as possessing the qualifications to undertake the role of driver in the humanitarian sector.

For TGS, the programme is in line with our goals: To share our experience and expertise while contributing to the improvement of professionals working in the Aid and Development sector.



The safety culture at UPS

UPS aims to make the world a safer place by using our company's logistics expertise and training to teach safety practices in the local and global communities that we serve. UPS invests more than US\$100 million each year for the safety training of employees working with vehicles, airplanes or in freight handling roles. These employees spend more than 3.8 million hours a year on safety training in more than 150 formal courses.

Outside the company, the UPS Foundation engages with organizations around the globe to discuss safe-driving best practices, and provides funding and employee expertise in an effort to create safer roads and drivers. The Foundation's multi-tiered road safety strategy offers long-term solutions to traffic-related dangers around the world.

In 2017, the UPS Foundation donated US\$16 million in financial and in-kind contributions to organizations that embody community safety, including the UN Decade of Action for Road Safety, in an effort to help reduce global road fatalities. Our financial support helps provide road safety education to fleet and emergency drivers in developing nations.

Sponsors, Members and Supporters

Members:



Supporters:



About Fleet Forum



Fleet Forum is a non-profit organisation inspiring better, cleaner, safer and more effective transport around the world. Established in 2003, we were born through a coming together of the International Federation of the Red Cross and Red Crescent Societies, the United Nations World Food Programme and World Vision International. The idea was to establish a collaborative organisation dedicated to developing practical solutions to address complex aid and development sector challenges. We are on a mission to save lives, save money and save the planet by making roads safer and driving less costly and cleaner in developing nations.

We are enablers. We bring together key players in the aid and development and commercial transport sectors. We inspire those with knowledge to share what they know and to learn from others. We develop programmes to realise better fleet management. We provide support and encourage the collaboration needed to realise cleaner global practices, better legislation and, ultimately, a world powered by sustainable transport.



Fleet Forum Board

Thank you to our Board Members for their important contribution to the leadership and vision of Fleet Forum.



Bas Janssen, Geopost-DPD
Board President

Bas Janssen is International Group Network Operations Director at Geopost-DPD, where he is responsible for managing the international road network and its future development. He is the former Managing Director of the TNT Express Road Network in the Netherlands, where he worked for 27 years in varying functions within Sales Management and Depot General Management, as well as in TNT's Benelux Operations in the areas of Health and Safety, Environment and Security, and Procurement.

Bas is President of the Board for Fleet Forum and a strategic advisor and former Supervisory Board Member of North Star Alliance, a public-private partnership that provides access to health and safety services to vulnerable populations in Africa. He is also a logistics advisor to Storimarket, an online food market for socially conscious consumers and ethical producers. Bas holds a MBA with a thesis on future developments and the commonalities in terms of objectives and cooperation between the corporate world and NGOs.

Fleet Forum Board



Sandra Goris, Consultant, Treasurer Member of the Board

Sandra Goris is a financial and HR consultant, with a special interest in global sustainable development. She began her career in corporate audit at ABN AMRO Bank, then spent almost 18 years in the logistics and consumer markets cluster of KPMG, a worldwide audit firm, where she was active in financial audit, HR management and management development. More recently, she was a Board Member and Finance and HR Manager at North Star Alliance, a public-private partnership that provides quality healthcare services to mobile populations in Sub-Saharan Africa.

Sandra is Treasurer of the Board for Fleet Forum. She is a strong advocate of voluntary community work, and regularly visits vulnerable people in her neighbourhood who are unable to comply with their financial and administrative responsibilities. She also supports young Syrians in their journey towards inclusion and employment in the Netherlands. Sandra holds a Master's degree in finance and accounting and a Post-Master's degree as a certified public auditor.



Lukas Nel, World Vision International Member of the Board

Lukas Nel is the Director Fleet, Safety and Assessments for World Vision International. He is responsible for overall leadership in World Vision for global fleet, fleet safety and fleet assessment. Lukas is involved in directing the planning, development, and guide implementation of safety and assessments of all vehicles, capacity and safety programmes incorporated at all levels of World Vision offices (national, regional) within the partnership. This includes the acquisition, coordination, collaboration, consolidation, alignment, servicing, and economic and efficient use of vehicles and powered equipment, supporting a broad spectrum of Ministry needs and demands. His involvement in Vehicle Fleet Management, on a global scale, includes vehicles, motorcycles, powered watercraft, powered generators and other modes of transport necessary for the effective and efficient delivery of program mobility.



Martin Walsh, World Food Programme Member of the Board

Martin Walsh has been employed with the United Nations World Food Programme for over 20 years, holding various positions during that time. Martin has assumed the roles of Workshop Manager, Procurement Officer, Global Fleet Manager and UNHRD Depot Manager. His current role is Programme Manager of WFP's GVLP, which oversees WFP's corporate leasing programme based in Dubai.



Paul Mooney, UPS Member of the Board

Paul was born in Glasgow, Scotland, and started work with UPS as a delivery driver in 2001 after completing an Honours degree in Computer Science. He has held a number of management positions in the UPS package operations, mainly in the London, England, area. After completing a Masters degree in Human Resource Management, he held a number of UK nationwide HR roles. In May 2014 he moved to Brussels to take on the role of Health & Safety Manager for the Europe West District, and since November 2015 has assumed responsibility for Health & Safety for the Europe Region.



Kevin Furniss, A.P. Moller-Maersk Member of the Board

Kevin Furniss became a Fleet Forum Advisory Board Member in 2018. Kevin is Vice President, Head of Health, Safety, Security and Environment for AP Moller-Maersk Group, operating under the brand APM Terminals. He has over 30 years of experience in helping organisations around the world deliver cultural change Memberin health and safety, become more sustainable, and manage their reputational risks. A Graduate of Nottingham University, Kevin's career has seen him work across many different industry sectors with some of the world's best-known brands, including BMW, Ford Motor Company and Vodafone. Kevin was a key strategic member of the leadership team that delivered the £9b construction programme on behalf of the UK Government for the London 2012 Olympic and Paralympic Games. A globally respected professional in risk management, Kevin is a regular columnist for two professional journals on health and safety.

Upcoming Activities:

2018 Driver Recognition Programme Southeast Asia Finals

29 - 30 June | Bangkok

Basic Fleet Excellence Training

13 - 15 Aug | Bangladesh

10 - 12 Sept | Central African Republic

2018 Driver Recognition Programme East Africa

14 - 15 Sept | Kenya

Basic Fleet Excellence Training

24 - 26 Sept | Lebanon

8 - 10 Oct | Nigeria

22 - 24 Oct | Kenya

Advanced Fleet Excellence Training

29 - 31 Oct | Kenya

Basic Fleet Excellence Training at AidEx

12 - 15 Nov | Belgium